

Richardsons Leisure Ltd

Hemsby Beach Holiday Park

Access Statement for Hemsby Beach Holiday Park

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Hemsby Beach Holiday Park

Welcome

Richardsons Hemsby Beach Holiday Park offers family self-catering Holidays, in the traditional seaside resort of Hemsby on the Norfolk Coast.

There is a range of accommodation including 5 Lodges, 246 caravans, 20 apartments, 19 bungalows, 5 studio apartments and 105 Chalets.

The facilities at Hemsby Beach include, heated Swimming pool, activity suite, Gym, indoor and outdoor play areas, climbing wall, multi outdoor activity play area, family entertainment centre, in and outdoor climbing walls, Bars and Restaurants

Being a Hoseasons Go Active Holiday Park, the focus is on fun filled family holidays on the fantastic Norfolk coast.

From the reception it is just a 10 minute leisurely stroll down to Hemsby's beautiful golden sandy beach, and its only 7 miles to the famous bright lights of Great Yarmouth.

As a company we at Richardsons take pride in our excellent customer service, delivered by our friendly Welcome Host trained team members.

Hemsby Beach Holiday Park

Getting here

Our address is Hemsby Beach Holiday Park, Beach Road, Hemsby, Norfolk, NR29 4HR.

We are situated just a ten minute stroll to the beach, with good access to a main bus service into Great Yarmouth.

By Rail

Although not accessible directly by rail, either a bus or taxi connection can be made from Great Yarmouth train station, which is 7 miles away from Hemsby Beach holiday Park.

For all Rail enquires contact: 08457 484950

By Bus

Great Yarmouth has a bus station situated at Market Gate Shopping Centre, where a bus can be accessed for Hemsby. There is a bus stop directly outside the Holiday park, with easy access into reception.

Great Yarmouth Bus Station contact: 01493 855615

By Taxi

A Taxi rank is located at Great Yarmouth Railway Station, with a number of companies operating in this area.

Albies Taxis – 01493 331111

Diamond Taxis – 01493 733398

Compass Taxis – 01493 445544

By Coach

Coach Parking is available on request

National Coaches – 08705 808080

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Car Parking & Arrival

The Holiday Park is just set off Beach Road, Hemsby, with access from the road straight onto either of Hemsby Beach's main car parks.

- The surface of the car parks is tarmac creating a flat area, with the parking bays being marked.
- Each of the caravans and Lodges, have their own designated parking space. The Bungalows and apartments have designated parking facility near the accommodation. Many of the chalets have parking available either to the side or in front of the accommodation.
- There are 2 designated car parking bays allocated for Blue Badge Holders in the main car Parks close to the reception areas.
- At the front of the reception there is an area available for loading and setting down.
- Coach parking is available on request

Entrance

The Holiday Park Reception has a step free disabled access entrance, with a door that opens inwards.

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Reception

The reception is located at ground floor level, with a sloped access.

- It has a step free and level access throughout
- The lobby is a spacious area, with seating, along with direct access to the main show bar and restaurant that has further seating, again at ground level with a sloped access.
- At reception our team will be able to answer your questions on the Holiday Park and indeed the local area, e.g information on Restaurant and swimming pool opening times and also information on connection to the internet.
- On check in you will be presented with a welcome pack with useful contact numbers and information for your holiday. Information literature can also be collected at reception for many local attractions.

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Public Areas

At Hemsby Beach all the facilities are at ground floor level, giving wheelchair access to all the facilities without any steps. Access to the accommodation can be made through any of the main buildings through a number of exits, again without the requirement of steps.

Toilets

- Toilets are available on the ground floor in the both of the venues and within the swimming pool.
- All toilets are well lit.
- Emergency pull cords are available in all the disabled toilets.
- Baby changing facilities are also available in all of the toilets.

Reception Lobby

- This area is well lit with plenty of natural lighting, in close proximity to reception, entertainment venue and restaurant, with plenty of seating for guests to use for lounging, checking in or waiting for a taxi.

Walkways

- These are spacious areas with non-slip flooring

Yacht club Bar area & Posh Plaice

- The yacht club bar and posh plaice fish & chip restaurant are at ground level. The area is well lit with natural lighting with seating for guests to enjoy the visit.
- Seating and tables can be easily moved to create more space if required.
- Walk ways and seating areas are a mix of laminated and carpeted floor finishes creating a flat surface.

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Entertainment Areas

Quarterdeck Show bar and Restaurant:

- This area is situated at ground floor level and can be accessed from either the front or the rear of the building.
- The area is well lit and has large windows allowing natural light in.
- All areas within this area are step free.
- Should there be a requirement of a table which has additional room for wheelchairs or mobility, furniture is easily moveable to create additional space.
- The seating areas are carpeted and the dance floor having a laminated finish

Swimming Pool (Situated in the Yacht Club)

- The swimming pool is accessed at ground level, the swimming pool itself has steps into the water with hand rails.
- The area is well lit with wall lights and natural light from windows.
- Seating is available within the pool area.
- There are family changing rooms, with lockers, showers and toilets, flooring being of a flat no slip laminate.
- Walkways to the entrance of the swimming pool are well lit with a carpeted floor creating a flat surface at ground level.

Activity Room & Traversing wall room (Situated in the Yacht Club)

- This area is accessible at ground floor level, with carpeted area creating a flat surface.
- The area is well lit with natural light from the large windows.

Arcade areas

- This area is at ground level, with space around the machines. The area is well lit with natural light. The flooring is carpeted providing a flat surface.

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Accommodation

- Hemsby beach has a total of 400 letting accommodation units. Of these units there are 105 chalets, 19 bungalows and 10 apartments that are all at ground floor level.
- The 246 Caravans are accessed by steps up to a decked area or directly into the caravan, these all have hand rails.
- There are 10 first floor apartments with stair access, along with 5 first floor studio apartments with stair access.
- The 5 lodges have step access with a hand rail.
- All accommodation is well lit with plenty of natural light. The flooring is either a laminate or carpeted finish to create a flat surface.
- The Holiday Park has 4 designated disabled friendly units all at ground floor level, with a wet room with accessible toilet and associated hand rails.

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Further information

Evacuation Procedure

- The use of fire exit signage information is used throughout the Holiday Park, with an evacuation briefing conducted by the team at the start of each check in day.

General Information

- Assistance dogs are welcome
- The nearest accident and emergency hospital is the James Paget in great Yarmouth – 01493 452452
- The nearest dentist is in hemsby Village – 01493 732433
- There is a doctors in Hemsby Village – 01493 730449

There is a local pharmacy & Co OP convenience store being a 10 minute walk away from the Holiday Park